

# THE INS AND OUTS OF NEONATAL CARE: Improving Critical Transitions for Every Newborn


Significant changes to care present some of the most challenging events for infants, families, and care teams.

Join VON's multi-center quality improvement collaborative to improve transitions in all phases of care, from birth to home.

## ABOUT CRITICAL TRANSITIONS

A critical transition is any change in an infant's site of care, significant change in their status or plan of care, or a change in the infant's care team. These transitions occur within a hospital or health system and between several hospitals and communities. Transitions contribute to increased length of stay, separation from families, inefficient use of resources, and sub-optimal care.

The global aim of this Internet-based Newborn Improvement Collaborative for Quality (iNICQ) is to establish a shared definition of critical transitions and mutual accountability in the system of care to provide care for every newborn that meets the Institute of Medicine STEEPPS criteria:



**S**afe  
**T**imely  
**E**fficient  
**E**ffective  
**E**quitable  
**P**atient- and Family-Centered  
**S**ocially Responsible

# EXPECTED OUTCOMES

In partnership with parents, we can implement potentially better practices to:

1. Improve the quality of care
2. Decrease unnecessary NICU admissions to avoid overuse and misuse of NICU beds
3. Decrease excessive length of stay
4. Decrease excessive length of separation from families
5. Avoid hospital re-admissions
6. Demonstrate measurable improvement

## ACHIEVE MEASURABLE IMPROVEMENT AT ALL LEVELS OF CARE

- Hospitals/Health Centers: Individual centers aiming to improve local transitions of care.
- Referral Centers (Level III, IV): Work in close partnership with referral base of Level I and Level II centers to improve both local and regional processes and build capacity for regional QI initiatives.
- Health Systems: Improve intra- or inter-hospital transitions within a health system and region.
- State Perinatal QI Organizations: Develop reliable systems for newborn care among and between hospitals using a population health perspective.

	INICQ Core	INICQ Intensive
VON Day Audit 2x/year	○	○
Series of interactive and recorded webinars	○	○
Online classroom for unlimited participants	○	○
Evidence-based toolkit and coaching from expert faculty	○	○
Real-world examples from leading teams	○	○
Maintenance of Certification (MOC) Part 4 for entire physician team, and CME, CNE, CPE for live/recorded events	○	○
Pre-paid attendance to NICQ & iNICQ Symposium and Annual Quality Congress	○	○
3 additional webinars and coaching to accelerate experience-based co-design with families	○	○
VON/IHI online course, Practical Foundations in Improvement Science	○	○

## LEAD FACULTY

### CORE CURRICULUM



**Heather Kaplan, MD, MSCE**  
Cincinnati Children's Hospital Medical Center



**Jeff Meyers, MD**  
Golisano Children's Hospital



**Howard Cohen, MD**  
Salem Hospital



**Marybeth Fry, MEd**  
Akron Children's Hospital

### INTENSIVE CURRICULUM

## REGISTRATION

The Intensive curriculum of iNICQ includes more resources to build QI capacity for your entire center and coaching to deepen partnerships with families.

**Members of VON databases receive discounts on registration fee**  
**Register by December 1 to participate in 2019**

iNICQ Core Curriculum **\$3,900** (non-member \$6,900)  
iNICQ Intensive Curriculum **\$6,900** (non-member \$9,400)

Register at [www.vtoxford.org](http://www.vtoxford.org)

For more information contact Pam Ford, [pam@vtoxford.org](mailto:pam@vtoxford.org), or 802.658.4814 ext. 204